

# **Mailers' Technical Advisory Committee Meeting**

**Joshua D. Colin, Ph.D.**

**Chief Retail and Delivery Officer**

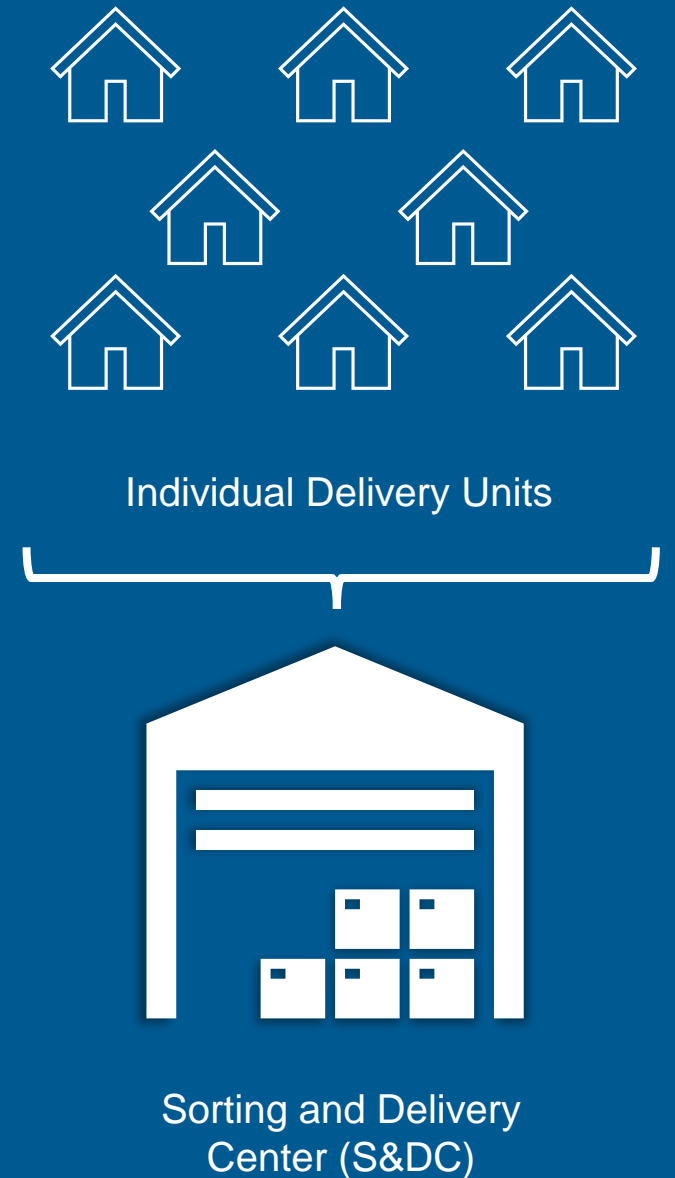
**Sorting and Delivery Centers Update**

**March 28, 2023**

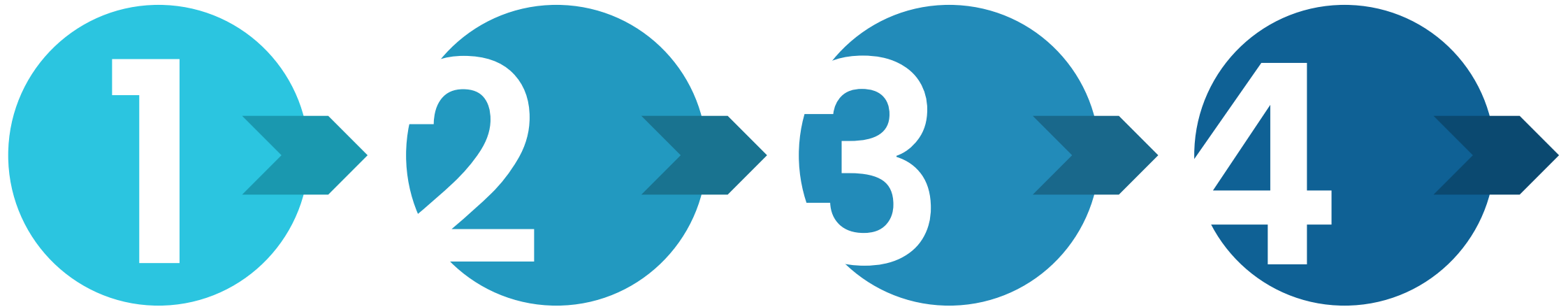
# Sorting and Delivery Centers

## Phase 1 Goals:

- ✓ Allows for easier standardization and management of operations
- ✓ Improve building and operating conditions for employees
- ✓ Enables customer service and local commerce opportunities
- ✓ Gain efficiencies in transportation and mail handling costs



# Sorting and Delivery Centers - Process



## Modeling

Identify excess space, hubs and spokes

## Facility Survey and Design

Identify facility repair, alteration needs and layout

## Capability and Proficiency

Operational training and support of hub and spoke offices

## Activation

Facility readiness and execution

**Cross functional collaboration**

# Sorting and Delivery Centers – Activations

Athens, GA

Gainesville, FL

Utica, NY

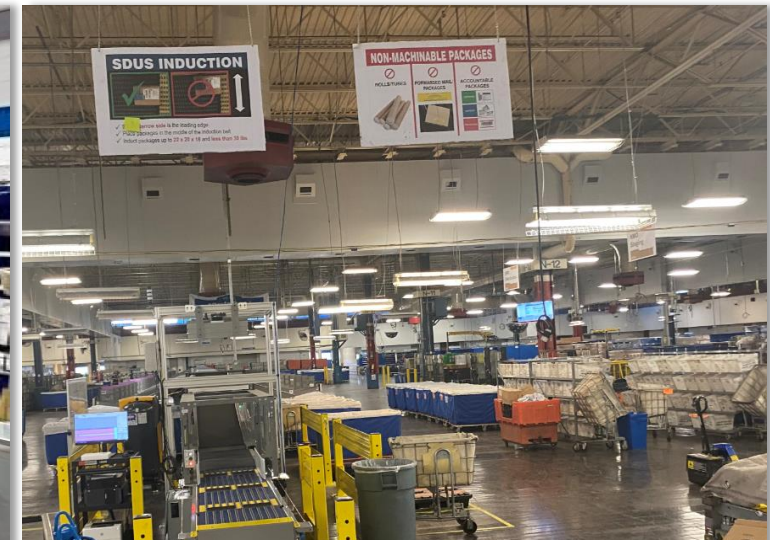
Bryan, TX

Panama City, FL

Woburn, MA



**New Carrier Cases**



**New Package Sorter**

# Updated areas and employee amenities



**Updated Employee Break Room**



**New Smart Locker In Lobby**



**Updated Restrooms**



**Newly Painted Parking Lines**

# Sorting and Delivery Centers – Future Phases

- Electric vehicle hub
- Capitalize on greater delivery points reach with USPS Connect
- Improved collection process
- Versatility in driver and vehicle
- Other products and services



